



Boandik
Quality care for the aged

Strategic Plan 2016 - 2021



Boandik Lodge Strategic Plan 2016-2021

The Boandik Lodge Strategic Plan was developed in June 2016 and will be in place until June 2021. The Quality Statements of Boandik Lodge were reviewed and amended at the same time as the plan. "Our direction" from the quality statements becomes the key result areas for the strategic plan. The Strategic Plan is supported by a number of operational plans that guide the actions to be taken to achieve the objectives of the Strategic Plan.

Our purpose

Partner with clients to enable them to live as they choose

Our values

We will enable clients to live as they choose by:-

- Promoting independence and wellness

- Providing choice of services

- Respecting the individual

- Enabling dignity

Our direction

Focus on improving the quality of life for every client

Enable clients to have control of their life

Innovate and expand to meet the needs of the community

Grow our brand

Support the work/life balance of the workforce

Ensure long term sustainability

Maintain buildings and equipment to contemporary standards

Key Result Areas

1. Focus on improving quality of life for every client

Objectives:

- Client directed services available to clients
- Services available enable client quality of life
- Consult with community to ensure we meet the needs of future clients

2. Enable clients to have control of their life

Objectives:

- Utilise co-production to empower clients
- Clients have the capacity to take risks
- Staff culture supports clients taking control

3. Innovate and expand to meet the needs of the community

Objectives:

- Allocate resources to research future need and innovation opportunities
- Deliver innovative community programs to meet community demand
- Innovation and growth of residential programs
- Upgrade and increase independent living accommodation
- Develop strategic alliances to support innovation and expansion

4. Grow our brand

Objectives:

- To be the preferred provider of aged care services in our area
- Be more competitive
- Develop a niche market

5. Support the work/life balance of the workforce

Objectives:

- Ensure sufficient skilled staff are employed
- Provide professional development opportunities for all staff groups
- Ensure sufficient volunteers to meet the needs of the clients now and in the future

6. Ensure long term viability

Objectives:

- Strong governance structure
- Develop financial benchmarks and long term budgets
- Engage with the community to maximize fundraising income
- Diversify operations to reduce reliance on government funding

7. Maintain buildings and equipment to contemporary standards

Objectives:

- Develop a long term masterplan
- Efficiency in building programs
- Research and plan equipment replacement
- Keep abreast of technology and innovation

Operational Plans Linked to Strategic Plan

Boandik Lodge operational plan

Boandik community care operational plan

Work health, safety and injury management action plan

Quality action plan

Risk control plan

Building masterplan

