

## Contact us

### Corporate Office

101 Lake Terrace East Mount Gambier SA 5290  
Phone 8725 7377 | Fax 8725 8262 | [livewell@boandik.org.au](mailto:livewell@boandik.org.au)

### Boandik Community Care (Lower South East)

Downer Street Mount Gambier SA 5290  
Phone 8724 1251 | Fax 8725 9774 | [livewell@boandik.org.au](mailto:livewell@boandik.org.au)

### Boandik Community Care (Mid South East)

77 Smith Street Naracoorte SA 5271  
Phone 8766 2440 | Fax 8766 2666 | [livewell@boandik.org.au](mailto:livewell@boandik.org.au)

### Boandik Community Care (Upper South East)

29 Hender Street Keith SA 5267  
Phone 8755 1444 | Fax 8755 1475 | [livewell@boandik.org.au](mailto:livewell@boandik.org.au)



[www.boandik.org.au](http://www.boandik.org.au)



# Boandik Community Care

---

## In Home Support



[www.boandik.org.au](http://www.boandik.org.au)



## About us

Boandik is a community based not-for-profit organisation providing quality care for the aged throughout the Limestone Coast region.

We have been providing services to the aged since 1956 and have a strong commitment to engage with the community and ensure that the range and quantity of services meet the current and future needs of the region.

The extensive range of services means that we can adapt to the changing needs of our clients.

## Boandik Community Care Providing quality care in your own home

We all love our homes and want to keep living there as long as possible. As we get older this may be more of a challenge as those little things like shopping, cleaning, mowing the lawn and caring for ourselves become a bit of a struggle.

These challenges can wear us out and then we don't have the energy to do what we enjoy. We all need a helping hand at times and this is where Boandik Community Care can assist.

## How we can help

We will provide a flexible and responsive service that meets your needs.

Every person is an individual and is able to choose the services that they need to maintain their independence, wellbeing and connection to the community. Services are available seven days per week throughout the Limestone Coast region.

## Quality is guaranteed

At Boandik we pride ourselves on providing high quality care and services to all clients. Our focus is on meeting the needs of the individual.

We achieve this with comprehensive support plans developed by highly skilled case managers, appropriately matching the staff to the clients and doing all we can to have the same Boandik Community Care staff members delivering the services.

Our recruitment processes ensure that the staff we employ reflect the culture of our organisation and have a strong focus on delivering high quality services.

Staff receive extensive orientation and training to further develop those attributes.

The amount of information provided and the range of choices can be daunting so clients are encouraged to have a representative to support them throughout the process.

## Home Support Program

The home support program is how most people first access services. The program provides low levels of support to assist you to live well in your home and community. The individualised service can include:

- Social and recreational support
- Domestic assistance
- Personal care
- Home maintenance
- Travel to appointments and shopping support
- Physiotherapy services

## Who is eligible

This program is available to people over 65.

Clients can access services through the My Aged Care website [www.myagedcare.gov.au](http://www.myagedcare.gov.au) or by calling 1800 200 422.

## Private services

All the services detailed in this brochure are available to purchase from Boandik. You can access these services without a referral or the need for any assessment. Contact us for more details.

## Disability services

Support services are also available for people with a disability who are ageing. You can choose the level of support from the services we are registered to deliver through the National Disability Insurance Scheme (NDIS).

- Household tasks
- Physiotherapy and Occupational Therapy
- Personal activity assistance
- Community participation
- Life skill development
- Community nursing
- Transport

Contact Boandik on the NDIS portal, Myplace, or the contact numbers listed in this brochure for further information.

