



# Who we are



[www.boandik.org.au](http://www.boandik.org.au)

# Welcome

Boandik is a community based organisation providing a broad range of services to the aged and disabled in the Limestone Coast region of South Australia.

We have been providing services to the aged since 1956 and have a strong commitment to engage with the community and ensure that the range, quantity and quality of services meet the current and future needs of the region.

**Our purpose is to partner with clients to enable them to live as they choose.**

**Our values are to:**

- **Enable people to live as they choose by promoting independence and wellness**
- **Providing choice of services**
- **Respecting the individual and enabling dignity**

Boandik is governed by a community based board of directors who give freely of their time to ensure a progressive and innovative organisation.

The board and senior management work cohesively with the common focus of improving every client's quality of life.

# How we can help

We recognise that every person is an individual and this is the most important consideration when making a decision about services. Boandik is committed to meeting the needs of each individual client and offers a wide range of services in a client's home, in independent living units and in residential homes.

We are here to enable each person to live as they choose.

*valuing every individual*

# Community care

We provide community care services to people living in their homes throughout the entire Limestone Coast region, there is no area of the region that we do not service.

The services are provided by staff who live in the same area as the client. Staff are selected in consultation with the client, with clients able to choose the time of service delivery. The services are provided through a variety of programs:

## Home support program

This program is the entry level service, designed to provide low levels of support in a client's home or in a group.

Services include:

- Social support
- Domestic assistance
- Personal care and medication
- Transport for shopping and appointments
- Home maintenance
- Physiotherapy

## Home care packages

The home care package program is designed to support people over the age of 65 who need a higher level of support to live independently in their own homes.

The client has the choice of care and services that they receive based on their individual needs.

A budget is provided that is based on the level of funding available for the package as well as the funds contributed by the client.

## Disability packages

Support services are available for people with a disability. The client can choose the level of support from a broad range of services.



## Residential care

Boandik provides residential care across four homes located in Mount Gambier.

The services are individualised based on information provided by the resident and their family and an assessment of care needs.

The aim is for each person to live a meaningful life as they choose, encouraging people to maintain their independence by providing the support they require in their daily living activities.

Residential care homes offer respite (pre-booked and emergency), permanent care and transition care.

## Transition care

Transition care is a short term intervention available to people after an acute illness or operation.

The focus is on rehabilitation and support to enable a return to independent living. Transition care is provided in residential facilities and the client's home.

*providing the opportunity to live a meaningful life*

## Independent living units

This accommodation is designed for people who can live independently.

A variety of accommodation options are available at the Lake Terrace site in Mount Gambier and the Sutton Court site in Port MacDonnell. Both sites are operated as retirement villages.

The recently constructed units are based on a "unit for life" design that meets the gold level under the *Liveable Housing Design Guidelines*.

The design allows people to age in place in the unit and access community services to support them as their needs change.

*Further details of services can be found at the back of this brochure.*

## Why choose us?

At Boandik we focus on the individual whether it be a client, representative, staff member or volunteer. The living and working environment is supportive and caring.

We are fortunate to have a dedicated and highly skilled team of staff and volunteers providing care and services to our clients.

We commit resources to ensure that we have up-to-date buildings and equipment that meet the changing needs of clients and that staff are trained in contemporary practice.

Over 50% of the staff have been with Boandik for more than five years, testimony to the excellent work environment that is provided.

Our dedicated volunteers work with our clients as they choose. The volunteers have a wide range of skills so there will be someone that meets the needs of the individual.

Our volunteers contribute more than 20,000 hours of service annually.

Continuous improvement is at the centre of everything that we do at Boandik. We monitor contemporary practice, look for opportunities for innovation and seek feedback from all stakeholders and the wider community to ensure that our services are meeting the needs of the community.

We are a member of the SA Innovation Hub. This allows us to trial new concepts and work as a community of practice, to ensure innovation in aged care.

Over the years Boandik has been recognised with awards for achievements in recruitment, retention and training of staff, staff wellbeing, client quality of life and commitment to the community.

We have achieved excellent results in external accreditation of our residential and community services.

*remain an integral part of your community*



## How much will it cost?

There is no ready reckoner for this. Charges are based on the financial circumstances of each person. Maximum fees are set by the Department of Health. We will work with each person to estimate the fees and accommodation payments.

This is simplified if the person has already completed the required income and asset assessment through the Department of Human Services (Centrelink) or the Department of Veterans Affairs. We can then sit down and talk through what would be best for you and how it will work.

## Key contacts

### Residential entry and information

Residential Services Officer  
(08) 8725 7377

### Community care entry and information

(08) 8724 1251

### Independent living entry and information

Residential Services Officer  
(08) 8725 7377

### Corporate office

101 Lake Terrace East  
Mount Gambier SA 5290  
(08) 8725 7377

choice of what, when, where and how

## Our services

### Residential

#### Boandik Crouch Street

73 beds  
Ageing in place, respite  
26 Crouch Street South  
Mount Gambier  
(08) 8725 4911

#### Boandik St Mary's

68 beds  
Ageing in place, memory support unit  
71 Boandik Terrace  
Mount Gambier  
(08) 8724 1200

### Independent living units

#### Mount Gambier

42 units  
101 Lake Terrace East  
(08) 8725 7377

### Community care

#### Mount Gambier

Extensive range of services  
101 Lake Terrace East  
(08) 8724 1251

#### Naracoorte

Extensive range of services  
77 Smith Street  
(08) 8766 2440

#### Boandik Kessal

61 beds  
High care, respite, memory support unit  
101 Lake Terrace East  
Mount Gambier  
(08) 8725 7377

#### Boandik Sutton

27 beds  
Ageing in place, transition care  
101 Lake Terrace East  
Mount Gambier  
(08) 8725 7377

#### Port MacDonnell

3 units  
Sutton Court, 12 Jeffries Street  
(08) 8725 7377

#### Keith

Extensive range of services  
29 Hender Street  
(08) 8755 1444

#### Millicent

Extensive range of services  
7 Glenn Street  
Contact via Mount Gambier  
(08) 8724 1251



valuing volunteer contribution

meeting the needs of  
our community



Check out our webpage | [www.boandik.org.au](http://www.boandik.org.au)  
Like us on Facebook | [www.facebook.com/Boandik](http://www.facebook.com/Boandik)  
Send us an email | [livewell@boandik.org.au](mailto:livewell@boandik.org.au)

Serving our community  
for over 60 years